

Annual Members' Meeting

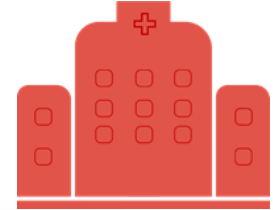
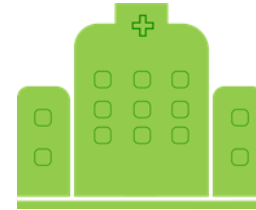
Monday 28th October 2019

Welcome

Sir David Henshaw, Chair

Who we are

- One of the largest employers in Wirral and one of the largest and busiest Acute Trusts in the North of England
- Provide a comprehensive range of high quality services
- Operate from two main sites
- Serve a population of 400,000 across Wirral, Ellesmere Port, North Wales and the wider North West footprint
- Provide specialist services such as Robotic Surgery / Level 3 Neonatology & Intestinal Failure to a wider population in Merseyside, Cheshire and Wales.



2018/19 Key Highlights

Janelle Holmes, Chief Executive

In 2018/19 the Trust provided



90,524 A&E Attendances



56,577 Emergency Admissions



8591 Elective Inpatient Admissions



45,032 Elective Day Case
Admissions



354,827 Diagnostic Examinations
Performed



110,203 Outpatients Attendances



3090 Total Births

2018/19 Key Highlights

2018/19 has been a year of stabilisation and we have focused on:

- Improved Quality of Care
- Strengthening governance arrangements, Ward to Board
- Stabilising the Leadership Teams
- Developing organisational culture
- Improved system relationships

Quality of Care

- We have improved compliance across a range of quality and performance indicators such as:
 - Venous thromboembolism (VTE) – 96.6%
 - Management of Serious Incidents – less than 4 per month
 - Duty of Candour – 100%
 - Combined Harms Reviews – 96.6%
 - Complaints – 100%
 - 18 week Referral to Treatment (incomplete pathways) – 80% by 31.3.19
 - 52 week Referral to Treatment – 0 by 31.3.19

- Developed a Ward Accreditation process: **W**irral, **I**ndividual, **S**afe Care, **E**very time

Leadership

- Stabilised the Board of Directors and Senior Leadership teams
- Clinically led organisation
- Introduced:
 - Top leaders programme for bands 7 and above
 - Leadership masterclasses

Our Vision & Values

We consulted with
2,000
staff and patients.



together
we will

...deliver the best quality and safest
care to the communities we serve

caring
for everyone

respect
for all

embracing
teamwork

committed to
improvement

together
we will

Our People



Merseyside & Cheshire LGBTIQ+ Chartermark



System Relationships



- We are a key partner in the Healthy Wirral Programme along with:
 - Wirral Clinical Commissioning Group (CCG)
 - Wirral Community Trust
 - Primary Care GP's / Primary Care Networks / Wirral GP Federations
- The Healthy Wirral Programme has focussed on:
 - Urgent Care
 - Planned Care
 - Neighbourhoods
 - Medicines Optimisation
 - Technology & Informatics

Looking forward beyond 2019

- Further Quality Improvements:
 - Patient Flow
 - 21st Century Outpatients
 - Patient Voice – patient centred models of care
 - IT optimisation
- Investing in People and Leadership Programme
 - Health & Wellbeing – Employee Assistance Programme
 - Non Medical and Medical Leadership & Engagement
- Continued partnership working:
 - Healthy Wirral Programme
 - Cheshire & Merseyside Health & Care Partnership



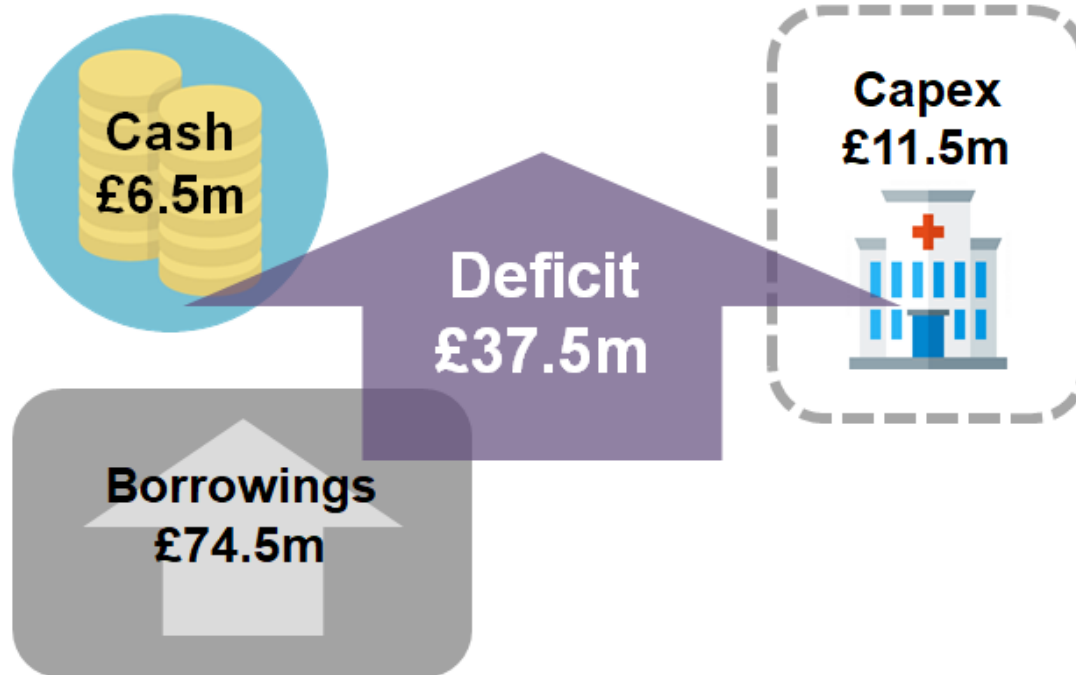
"Be the reason someone receives better care today"



Annual Accounts 2018/19

Karen Edge, Acting Director of Finance
Andy Smith, Grant Thornton, External Auditor

Accounts headlines



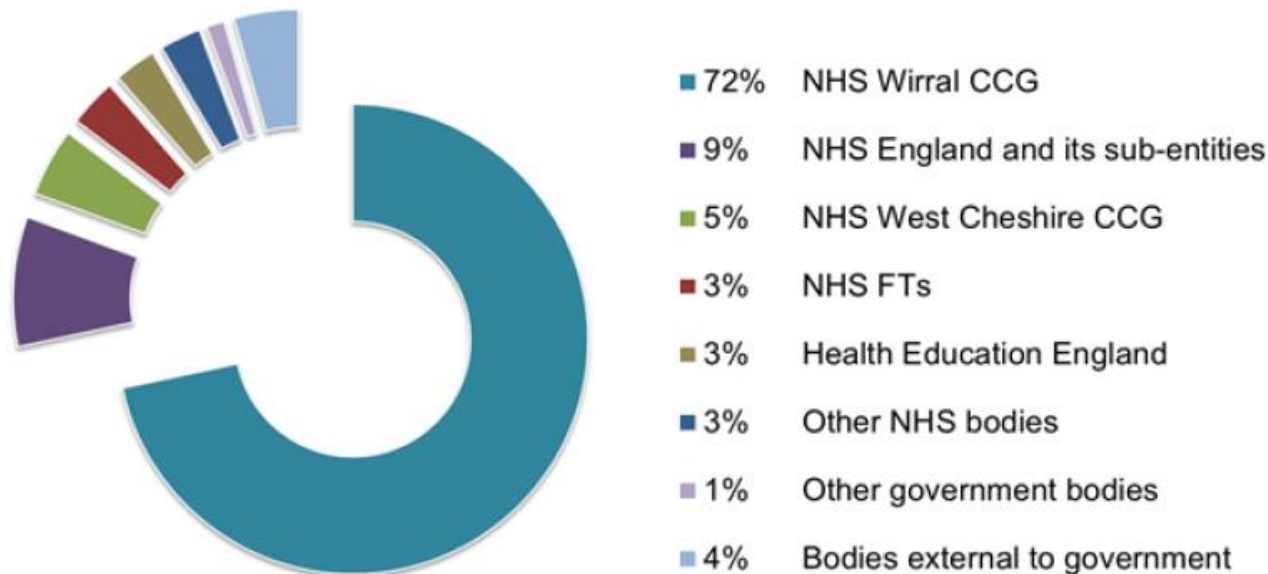
Income and gains: £353.2m

Total income/gains were

- £16.5m above plan;
- £16.2m (5%) higher than in 2017/18.

Of this total, £307.9m (87%) was NHS clinical income.

The Trust received no Public Sector Finance (PSF) income in 2018/19.

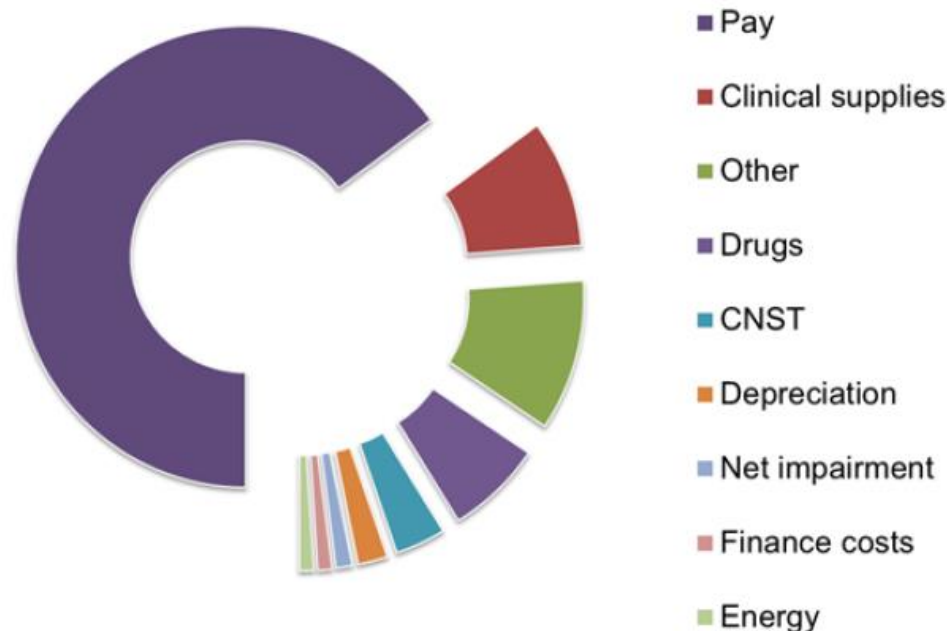


Expenditure: £390.7m

Total expenditure was

- £28.8m above plan;
- £36.4m (10%) higher than in 2017/18.

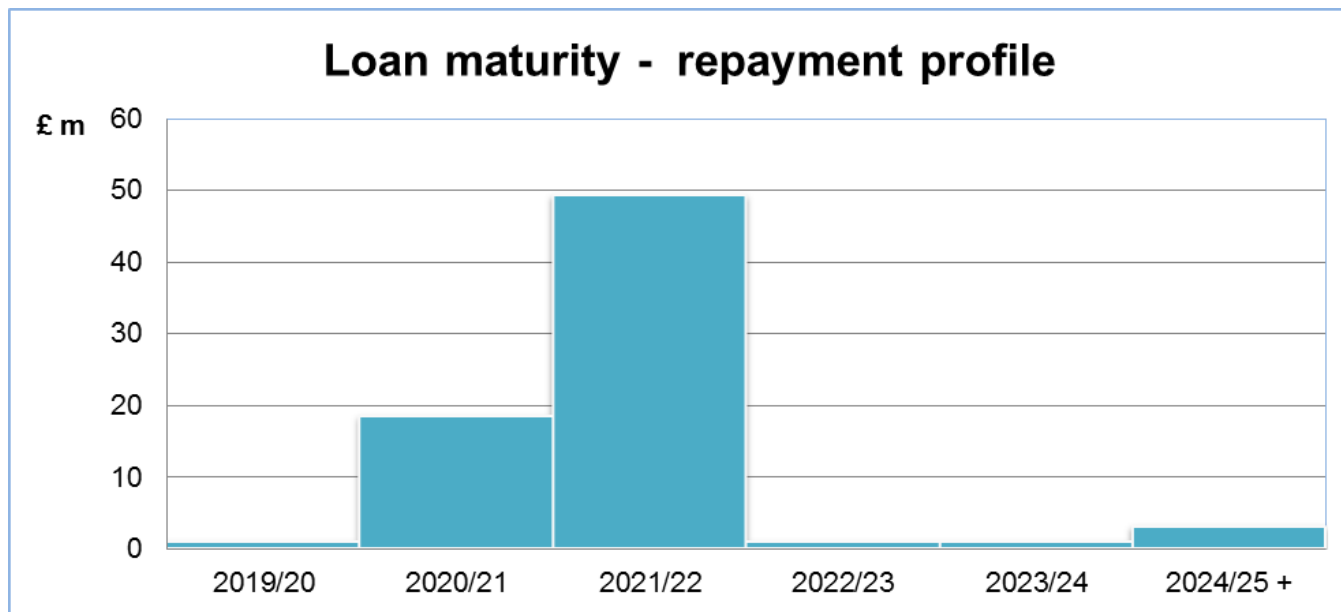
£253.5m (65%) of expenditure related to pay, which was £5.6m higher than planned. £4.1m of this variance related to pay reform, which was centrally funded.



Capital programme 2018/19

- **£2.6m Digital Wirral investment** in the Trust's patient care systems funded by the DHSC's Global Digital Exemplar (GDE) programme.
- **£3.2m Improvements to the Trust's built estate** including work to increase capacity over a number of wards.
- **£4.3m Medical equipment and facilities improvements**, including
£1.5m MRI scanner; and
£0.5m refurbished X-ray rooms.
- **£1.4m Information technology improvement** schemes and a replacement telephony switchboard.

Borrowings - maturity



Other key measures

- Financial Use of Resources Rating dropped from 3 to 4.
- 2.7% Cost Improvement Programme (CIP) was delivered, representing a shortfall of £1.4m against the challenging £11.0m target.
- WUTH continues to be a 'going concern'.
- Value for money conclusion was qualified ('except for').
- Financial accounts audits were 'clean' – *no issues identified, but there was a national technical matter highlighted relating to the Trust's valuers.*
- No financial internal control deficiencies identified.

Forward look

During 2019/20, the Trust will continue on its journey towards financial sustainability, dependent on the following factors.

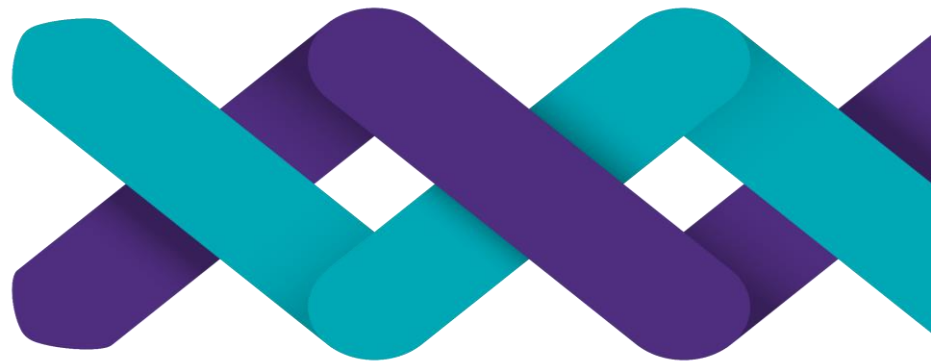
- System-wide collaboration and solutions.
- Close management of costs, delivering activity plans within agreed budgets.
- Development and delivery of ambitious, transformational CIP schemes.
- Continued access to support funding (loans) from the Department of Health and Social Care.

External Audit

Annual Members Meeting presentation

Wirral University Teaching Hospital NHS Foundation Trust

28 October 2019



Introduction

- This presentation summarises our key findings arising from our 2018/19 external audit
- We reported our detailed findings to the Trust's Audit Committee on 22 May 2019
- We have three key responsibilities:
 - give an opinion on the Trust's financial statements
 - conclude on the adequacy of the Trust's arrangements for securing value for money
 - give an opinion on the Trust's Quality Report

Key findings

Financial statements

Unqualified opinion

Value for Money conclusion

“Except for” qualified opinion due to:

- Lack of sustainable financial plan

Quality Report

Unqualified opinion

Council of Governors

Sir David Henshaw, Chair

Non Executive Director - Changes

- Sir David Henshaw, Chair – substantive from 20. 02. 2019
- Steve Igoe, Non-Executive Director (Senior Independent Director) - from 01.10.18

Council of Governors

Elected Governors

- Birkenhead, Rock Ferry and Tranmere – Frieda Rimmer (re-elected)

Appointed Governors

- Wirral Council – Mike Collins
- Wirral Council – Irene Williams

Council of Governors

Many thanks to Governors who have served during the previous financial year:

- Amrit Kang
- Chris Meaden
- Kathy Hodson
- Fadil Hannan

Membership Summary 2018/19

8,696 Public Members

6,187 Staff Members

9 Elections held in August 2018 (6 Public and 3 Staff constituencies)

Questions

Thank you

Have a good evening