

This leaflet is available in large print, Braille and on tape.
Please contact 0151 604 7289.

This information is also available in other languages,
please contact a member of staff for details.

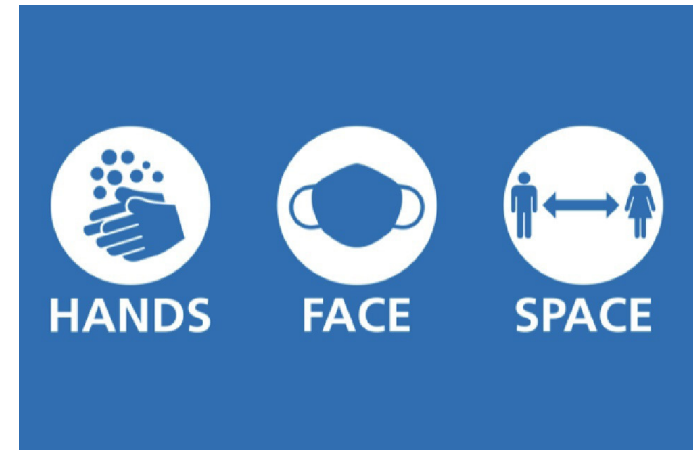


Wirral University Teaching Hospital NHS Foundation Trust operates a
No Smoking Policy. Please refrain from smoking on site.

COVID-19

Arranged Visiting (Adult Wards)

Information Leaflet



Author: Marg Davies - Lead Nurse for Patient Safety and Family Support
Date of Publication: June 2022 V4
Date for Review: December 2022

PL/5156/MI/COVID-19 Arranged Visit

Do Not Copy.

For further copies contact Medical Illustration Department quoting the PL number

WUTHs wards are open for visiting. In order to help prevent the spread of COVID-19 and other air-borne viruses , we ask that you read this leaflet carefully and you adhere to the guidance below.

This leaflet will provide you with the information you need, and what to expect, for your pre-arranged visit. It will also explain how you can still stay in contact with your loved one and offer them the support you would normally give if not visiting. Your loved one can have two visitors per day at the same time or separately.

Please be patient if your call isn't answered immediately, this is due to the high volume of calls from loved ones because of the restrictions to visiting.

Please visit our website for further information at:
<https://www.wuth.nhs.uk/visiting/>

Your visit has been arranged via the ward, who will have given you advice before you arrive at the hospital, such as where to report on arrival and what to expect for your visit.

We also ask that you follow the guidance below;

- Surgical face masks must be worn when visiting all wards and clinical areas including Out Patient departments and the Emergency department.
- All patients can have up to two visitors per day and at the same time if they prefer.
- The visiting session is for one hour per day.
- Visiting will be from 13.30hrs to 19:00hrs unless supporting nutrition and hydration or therapies when the visit can take place at any time or at the discretion of the Ward Manager.
- Visiting sessions must be booked to avoid crowding and in order to be fair to all patients.
- Visits can be booked at any time between the hours of 09:00 to 13:00hrs.
- Visitors will be asked to be mindful of social distancing as much as possible and may be asked to leave if an area is overcrowded.

On arrival at the ward; please press the buzzer at the entrance to the ward. The staff will attend to you as soon as possible

- Please use hand sinks to wash hands and alcohol gels where provided
- You must remain with your loved one and not walk around the ward or leave the ward until your visit has ended
- Please do not bring in any food, this is to minimise the spread of infection and in line with health and safety. If your family member requires a certain item of food or has a specific dietary requirement, our catering department will be able to provide this
- Please sit on the seat provided for you and not on the bed

Leaving the ward; clean your hands with sanitiser or wash your hands with soap and water for at least 20 seconds when you are leaving and again as soon as you get home

- If you develop any symptoms of COVID-19, please refer to Government guidelines
- Please do not visit other areas after your visit

Abusive language or threatening behaviour towards staff will not be tolerated. If you are deemed to be behaving inappropriately, you will be asked to leave.