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Wirral University  
Teaching Hospital  
NHS Foundation Trust

# Quality and Safety Strategy Bridge Forum Workshop Pack



Use annotation tools such as "sticky note" from the panel on the left



We would really appreciate your input on slides 3, 4 & 5

# QUALITY & SAFETY STRATEGY

## 3 Pillars



### INSIGHT

Improving understanding of quality and safety, and how they are defined, measured and assured by drawing intelligence from multiple sources



### INVOLVEMENT

Equipping patients, staff and partners with the skills and opportunities to improve quality and safety throughout the whole system



### IMPROVEMENT

Designing and supporting programmes that deliver effective and sustainable change for quality and safety in the most important areas



# Insight



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## Our Priorities:

Improving understanding of quality and safety

Process efficiency / resource impact

Cross system (place) insight

Triangulation of insight sources with clinician lived experience

Prioritising learning opportunities from the information we have

## Our partners priorities:

## Opportunities for collaboration:



# Involvement



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## **Our Priorities:**

Patient Safety Partners /  
involvement of patients, carers and  
families

Engagement of full workforce in  
Patient Safety / system-based  
learning (PS Syllabus)

Engagement in Quality and Safety  
within ICS structures

Driving Just and Learning Culture

Reducing “change fatigue” and  
promoting psychological safety

## **Our partners priorities:**

## **Opportunities for collaboration:**



# Improvement



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## Our Priorities:

Improve visibility of outcome measures (clinical pathways)

Improved insight of clinical audit

Visibility/celebration of success

Focus on key areas allowing resources to be targeted

Safe staffing levels

Culture of proactive approaches to quality & safety

Assurance

## Our partners priorities:

## Opportunities for collaboration:

staffing levels - ensuring there is safe staffing across Wirral - how can we work together to address this?