

Members Newsletter

Edition 1 - May 2023

Welcome to the first edition of the Members Newsletter.

Introduction

Message from Sheila Hillhouse, Lead Governor



Welcome to our Members' Newsletter, a new publication designed for our membership. My name is Sheila, and I'm the Lead Public Governor at the Trust. As your representatives, we are looking forward to the restart of our member engagement work, and you'll find lots of information in this newsletter both around what's going on in the Trust and how you can get involved.

Governors began meeting in person from July 2022, following a long period of meeting online during the pandemic. We most recently had a meeting on the 20th February where we received updates from the NEDs on the performance of the Trust, and were given an update on how the Trust is working to achieve

its strategic objectives. We were pleased to see progress being made on key plans.

We have also been taking part in the patient experience work, which you can read more about in this newsletter, and have been visiting different parts of the hospital.

You can find further information about your constituency's governor on our website, [Meet our Governors | Wirral University Hospital NHS Foundation Trust \(wuth.nhs.uk\)](https://www.wuth.nhs.uk/governors).

If you have any questions about the operation of the Council of Governors or if you have any questions, get in touch via wuth.trust-secretary@nhs.net.

I hope you find this newsletter useful,

Sheila

News from around the Trust

On Friday 10th March, The Mayor of Wirral, Councillor Jeff Green and The Mayoress, Carol Green visited the Trust to meet staff and our smallest patients on the Neonatal Unit.

Both the Mayor and Mayoress are very passionate about fundraising for the Unit and in fact chose the Unit as one of the three causes they would be focusing their efforts on to try and raise funds for during their time in office.

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The visit was hosted by Jo Lavery, Divisional Director of Nursing & Midwifery (Women's and Children's Division), Director of Corporate Affairs, David McGovern DL and Director of Communications, Sally Sykes, who all met the Mayor and Mayoress upon their arrival and guided them around the Women's and Children's building. Councillor Cherry Povall JP and Sheila Clarke MBE, who represent IncuBabies, were also in attendance to accompany our esteemed guests.

UECUP Newsletter

We aim to keep you updated on the progress of the development of the urgent and emergency care facility at Arrowe Park Hospital.

The work is being undertaken as part of the Urgent and Emergency Upgrade Programme (UECUP).

Please see a [copy of the February edition of the UECUP Newsletter](#).

Patient Experience

The Patient Experience Strategy's Safe Promise Group have launched Phase 1 of the Health Passports task and finish group.

To raise awareness of the new Health and Wellbeing Passport and the Carer's Passport, posters have been placed on wards. Two wards are taking part in a trial of signage on bedside cabinets which help staff to identify which patients have a Health Passport and which type of passport.

The group are also looking at creating badges for carers so they can be easily identified by staff. Phase 2 of the Health Passports will be launching soon, and the focus will be on a new Catheter Passport.

The latest Patient Experience Strategy newsletter is now available to view [here](#).

The current focus for the Patient Experience Strategy is our 'Supported' promise, 'Working together to plan my aftercare'.

The Supported Promise Group held a walkaround event within Arrowe Park Hospital recently, asking patients for their views on the discharge process. The group have introduced a survey to the Discharge Hospitality Centre asking patients how they have found their discharge. Patients, carers, staff and governors are also invited to an interactive workshop on 20th March 2023 between 1pm and 3:30pm which you can attend online via Microsoft Teams or in person at ASDA Woodchurch's community room. For more information, please email lucy.hartman@nhs.net.