## Telephone Interpreting Guide and Language Codes



Call 0330 088 2443 direct from your phone.

1

2

3

4

Enter your 'Department's PIN', followed by the # key; you can then enter the PIN of the language you require (see alphabetised list below).

Press 1 for an interpreter, or 4 to speak to a specific interpreter (see next step).

Once connected, take note of the interpreter ID number (you can use this to connect to the same interpreter for future calls).

To connect to any third parties, dial 9 and then the number you wish to connect to.

Leave feedback on interpreter at the end of the call. You will have 8 seconds to do this. From 1 (lowest rating) to 5 (highest rating).

Top 20 most popular languages - in alphabetical order										
Language	Code		Language	Code		Language	Coc	le	Language	Code
Albanian	065		Czech	024		Kurdish (Sorani)	02	5	Romanian	029
Arabic	013		French	048		Mandarin	04	6	Slovak	018
Bengali	076		Gujarati	054		Polish		5	Spanish	038
Bulgarian	040		Hungarian	019		Portuguese	07	7	Turkish	066
Cantonese	061		Italian	008		Punjabi	03	3	Urdu	014
Language	C	ode	Language	Со	de	Language	(	Code	Language	Code
Afghan Pashtu	2	16	German	00	2	Lingala		026	Sinhalese	016
Afrikaans		11	Greek	027		Lithuanian	020		Slovenian	230
Albanian		65	Н			Luganda	010		Somali	053
Amharic	C	04	Hausa	121		Μ			Soninke	238
Armenian	C	35	Hebrew	221		Macedonian	031		Swahili	041
Azeri		06	Hindi	032		Malay	205		Swedish	042
В			1			Malayalam		123	Sylheti	111
Bambara	0	87	Ibibio	13	1	Malinke		055	Т	
Bassa	2	23	Igbo	240		Mandinka		053	Tagalog	212
Belarusian		37	Indebele	04		Mashi		056	Taiwanese	102
Bosnian		.00	Indonesian	129		Mauritian Creole		235	Tamil	051
Bravanese		41	J			Mina		069	Telugu	125
Burmese	2	31	Japanese	12	2	Mirpuri		101	Thai	120
С			К			Moldovan		073	Tigre	038
Catalan	2:	13	Kannada	20	3	Mongolian		218	Tigrinya	022
Congolese Swahili	20	01	Khassonke	09	9	Ν			Tswana	208
Croatian	1(	)6	Khmer	23	2	Nepalese		030	Turkish-Cypriot	209
D			Kibajuni	08	6	Norwegian		227	Turkmen	229
Danish	2:	17	Kibernbe	20	4	0			Turi	219
Dari	04	13	Kikongo	09	6	Oromo		090	U	
Dioula	00	)7	Kinyawanda	05	8	Р			Ukrainian	060
Dutch	1(	)4				Pahari		052	Uzbek	242
E			Kituba	12	7	Pashto		015	V	
Estonian	22	28	Konkani	22	4	Pativa		107	Vietnamese	034
Ewe		54	Korean	071		R			W	
F/G			Kosovan	21	.0	Russian		074	Wolof	057
Farsi	0	12	Krio	01		S			Х	
Filipino	20	)2	Kurdish Bahdini	02	1	Sanskrit		092	Xhosa	094
Finnish		33	Kurdish Kurmanji			Seraki		128	Yiddish	236
Flemish		03	L			Serbian		108	Z	
Fula/Foulani/Poula	r 06	52	Lari	08	8	Sethoso		206	Zaghawa	225
Georgian		30	Latvian	07	9	Shona	207		Zulu	028

**DEPARTMENT PIN:**