

# Members' Newsletter

## Edition 4 – May 2024

### Message from Sheila Hillhouse, Lead Public Governor



Welcome to edition 4 of the Members' Newsletter, a publication designed for our membership.

Governors held their last Council of Governors meeting on 18 April at Arrowe Park Hospital. We heard from the Chief People Officer about the employee experience for staff and how the Trust was delivering against the NHS People Promise.

We also heard from the Director of Estates, Facilities & Capital Planning about the Trust's Green and Sustainable Plan to deliver net zero by 2040.

During the meeting Governors also received important Committee updates from Executive and Non-Executive Directors on the key issues facing the Trust and areas of good working across people, quality, finance, audit, and risk.

If you have any questions or would like to contact your constituency Governor, get in touch via [wuth.trust-secretary@nhs.net](mailto:wuth.trust-secretary@nhs.net).

You can find your constituency Governor, previous Council of Governors meeting documents and future meeting dates on our dedicated Members website, <https://www.wuth.nhs.uk/members/>

Sheila

### Urgent and Emergency Care Upgrade Programme (UECUP) Newsletter

Members who have visited Arrowe Park Hospital recently will have seen the continued progress of the development of the new urgent and emergency care facility. The April 2024 newsletter is now available to read [here](#).

### Charity

The Charity Team have several events upcoming. If you would like any information or would like to get involved, please contact the Charity Team by email [wuth.charity@nhs.net](mailto:wuth.charity@nhs.net).

### Patient Experience

The Patient Experience Strategy has recently released the new adult inpatient Ward Folders on all the Wards at WUTH.

This is for patients, visitors, and carers to find out important information about the ward they are staying on and how to ensure they stay safe in hospital. The Ward Folders group will be meeting again in July to discuss what information should be added to the folder.

Email [lucy.hartman@nhs.net](mailto:lucy.hartman@nhs.net) if you'd like to share your ideas.

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### News from around the Trust



WUTH has achieved significant milestones in its commitment to safe and high-quality maternity services.

A new report highlights the positive outcomes of the Maternity Incentive Scheme (MIS) and the progress made by WUTH's maternity services at Wirral Women and Children's Hospital.

The MIS, established by NHS Resolution, incentivises NHS Trusts to actively adopt best practice and implement essential safety measures in maternity care.



In celebration of National Pet Day on April 11, Wirral Women and Children's Hospital at Arrowe Park, welcomed a special guest. Spartacus, a gentle therapy dog, accompanied by his handler Eileen Slattery, made a heart warming visit to the children's ward.

Organised by the Birkenhead based charity Therapy Dogs Nationwide, these visits aim to provide comfort, distraction, and stimulation.

Spartacus, with his soft golden fur and empathetic eyes, worked his magic as he interacted with the young patients.



Clatterbridge Diagnostics Centre set up to reduce NHS waiting lists and increase capacity for earlier diagnosis has welcomed its 100,000th patient.

The Centre was set up in July 2021 as a partnership between Wirral University Teaching Hospital and The Clatterbridge Cancer Centre.

It was one of 92 diagnostics hubs, also called Community Diagnostics Centres, set up nationally through funding from NHS England.

### 2024 Council of Governor elections

Do you want to make a difference and support our Trust by putting your name forward to be a Governor. Governor elections will be taking place later in the year. Watch out for future communications with more information and how to apply.