

Our Quality Account 2023/24

Read our Quality Account to capture ALL the continuous improvement we made together

★ Thank you to all staff for their feedback and support in forming this year's Quality Priorities ★

Quality Priorities from 2023/24

The Trust fully achieved:
-Empower Patients
-Safe Transfer
The Trust Partially Achieved
-Deteriorating Patient, this continues into 2024/25



Quality Priorities For 2024/25

- Reduction in rates of Clostridium Difficile Infection
- Identification of the Deteriorating Patient
- Supporting effective communication and accurate documentation during transfer of care



External Accreditations

The Trust has gained National Accreditation for Quality Services for 8 areas from:

- UKAS
- GIRFT
- JAG
- ACSA
- BSGE

The National Inpatient Survey shows reported performance from March 2022 is 75.1%



Clinical Research

740 patients have taken part in Clinical Research. Healthcare settings with high levels of research often deliver better patient outcomes.

Clinical Effectiveness

The Trust participated in 49 National Audits and completed 101 Local Audits supporting progress towards clinical excellence. The Quality Account gives details of all improvement actions such as:

- A Trust-wide escalation treatment plan for End of Life Care built into Cerner



Freedom to Speak Up



The Trust's ongoing efforts to fortify our staff's right to speak up are encouraging as they show how far we've come in creating a just and learning culture.

CQUINs

The Trust met and exceeded National Targets for 8 out of 10 CQUINs. Outstanding performance seen with

- Eating, drinking and mobilising after surgery
- Recording and response to NEWS2

Staff Survey



The staff survey is a key tool to support the Trust to get it right for our workforce. The results have been mapped to the People Strategy and have been used to inform our priorities for the coming year. The Trust scored significantly higher compared to 2022 on:

- We are safe and healthy.
- We work flexibly.

