

Members' Newsletter

Edition 5 – July 2024

Message from Sheila Hillhouse, Lead Public Governor



Welcome to edition 5 of the Members' Newsletter. I hope you are well and have holiday plans to look forward to.

The most recent meeting of the Council of Governors took place on 29 July at Arrowe Park Hospital. We received a presentation from the Chief Strategy Officer on the 2024/25 strategic priorities as part of the Trust 2021-26 Strategy.

It was encouraging to hear about the ongoing delivery of key projects that will have a positive impact on patients and staff. More information on the Strategy can be found on the [Trust website](#).

The Chief Strategy Officer also gave a presentation on the Trust capital programme. Governors were pleased to see how projects were improving treatment times for patients and supporting the wellbeing of staff.

Members will also have seen the new urgent and emergency care facility at Arrowe Park Hospital continue to progress.

During the meeting, Governors received a range of Committee updates from members of the Board. These Committee updates focused on the key issues facing the Trust and Governors continue to be assured of the plans in place.

Walkabouts now take place after the Board meeting with Governors and other Board members. This allows Governors to meet staff and patients and discuss any issues they may have. Walkabouts also allow Governors to visit different parts of the hospital and see firsthand how the services are provided.

To find out who your constituency Governor is, or to read previous Council of Governors meeting documents and see future meeting dates, visit the dedicated [Members website](#).

If you have any questions or would like to contact your constituency Governor, get in touch via wuth.trust-secretary@nhs.net.

Sheila

Governor election update

Thank you to the members who came forward to apply for a Governor role. An election is taking place throughout August to elect Governors. You will receive information about how to cast your vote either via email or post from Civica Election Services Limited. The results of the election will be publicised in the next newsletter.

Annual Members Meeting

This year's Annual Members Meeting, the Trust's Annual General Meeting, will take place on Monday 7 October. To RSVP your attendance please email wuth.trust-secretary@nhs.net. More information will be available in the next newsletter.

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News from around the Trust



The new Cheshire and Merseyside Surgical Centre at Clatterbridge has treated over 5,000 patients – cutting waiting times for those requiring planned surgery.

Patients in Wirral and across the region who require planned surgery are advised that they have the option to choose to have their procedure at the Centre.

The multi-million-pound Cheshire and Merseyside Surgical Centre first opened in November 2022 as a regional surgical hub with two new state-of-the-art theatres as part of phase one.

It opened phase two last year and now has four brand new theatres. The centre will enable the Trust to treat an extra 6,000 elective patients a year with the aim of cutting waiting times for patients across the region.



More than 90% of cancer patients at the Trust are receiving exceptional care and support, according to new survey results.

Over the past year, respondents have consistently rated their experience highly, highlighting the dedication and compassion of the Trust's healthcare professionals.

The WUTH Local Cancer Patient Experience Survey revealed that an impressive 94% of patients rated the support they received as 8 or above out of 10.

This high score reflects the compassionate care and personalised attention provided by the hospital team.

Patient Experience

The Patient Experience Strategy is all about responding to patient and carer feedback. There are several ways that you can get involved, these include:

- Join one of our promise group, where we look at ways to improve experience
- Complete a survey
- Tell us your hospital experience story
- Attend a workshop
- Follow us on social media @patientWuth on all platform

If you would like to get involved or would like more information, please email wuth.corporatenursing@nhs.net or call 0151 604 7004. We would love to hear from you!