

Statement of purpose

Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status

Full name¹	Wirral University Teaching Hospital NHS Foundation Trust					
CQC provider ID	RBL					
Legal status¹	Individual	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Organisation	<input checked="" type="checkbox"/>

2. Provider's address, including for service of notices and other documents

Business address²	Arrowe Park Hospital Arrowe Park Road
Town/city	Birkenhead
County	Wirral
Post code	CH49 5PE
Business telephone	01516785111
Electronic mail (email)³	samantha.westwell3@nhs.net David.mcGovern2@nhs.net Wuth.cqcinformation@nhs.net

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email	<input type="checkbox"/>
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¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

- ² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.
- ³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives <i>What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose</i>			
Principal Purpose The principal purpose of the Trust is as set out within paragraph 1 of Part 3 of its authorisation as a foundation trust dated 1 July 2007: “The principal purpose of the Trust is the provision of goods and services for the purposes of the health service in England. This does not preclude the provision of cross-border services to other parts of the United Kingdom.”			
Vision and Values As one of the North West’s biggest and busiest hospitals our Vision and Values set out what our patients can expect from us. Our Vision and Values were developed with the feedback of over 2,500 staff, patients and visitors who told us what matters most to them. Below is a summary of our vision and values			
CARING FOR EVERYONE	RESPECT FOR ALL	EMBRACING TEAMWORK	COMMITTED TO IMPROVEMENT
Acting with kindness, compassion and empathy with everyone	Being honest and open, including honesty about what we can and cannot do	Working within and across teams to provide the best possible quality of care and experience for our patients, families, carers and colleagues	Actively seeking new ways of working to enable improvement
Being friendly, welcoming, approachable and remembering the simple things like a greeting and a smile	Being polite and professional with everyone, introducing ourselves by name, saying please and thank you	Communicating effectively within teams	Working together to improve services for our patients, families and carers
Being considerate of the needs of others	Listening to patients, families and colleagues	Recognising the value of everyone’s role, contribution, skills and abilities	Taking personal responsibility and ownership of things that need to improve
Listening to ideas, opinions, thoughts and feelings of others	Respecting cultural and individual differences	Supporting colleagues within the team when needed	Being positively receptive to change and improvement
Taking personal responsibility and accountability for the care that you deliver	Ensuring we treat everyone the way we would want to be treated ourselves and dealing with poor behaviour	Engaging in opportunities to develop and grow the team	Celebrating our achievements

Strategic Objectives 2021-2026

Our strategic intention is to provide outstanding care across the Wirral through our hospital sites and units, as a lead provider within the Wirral system. We will be a Hospital Trust that patients, families and carers recommend and staff are proud to be part of.

- We will be a collaborative Healthy Wirral and Integrated Healthcare System (ICS) partner to ensure patients, families, carers, staff and other stakeholders benefit from the value a high performing acute trust can bring to this partnership.
- We recognise that as the Wirral system develops, we and other partners may need to adapt our organisational form to ensure opportunities to improve patient experience and outcomes, staff experience and value for money do not get delayed.
- As part of this collaboration, we will work with partners to develop our infrastructure across Arrowe Park and Clatterbridge Hospitals, working towards the redevelopments of the campuses and well as renewing our equipment. In addition, we will enhance the use of digital across our campuses, using information technology as an enabler to the transformation of clinical and clinical support services
- We will also continue to provide acute and specialist care for residents of Wirral and adjacent counties, improving access to our services and flow across our hospital facilities
- We will work with our commissioners, providers and clinical networks to partner with other NHS providers, where there is a strong clinical and financial case, to improve the provision of care for the Wirral population
- We want the quality of care we provide to be rated 'Outstanding' by the Care Quality Commission (CQC). We believe that an embedded quality and safety programme will increase our capacity and capability to deliver the best care for our patients and are committed to developing the best way to achieve this.
- We will also invest in our staff, ensuring that they are actively engaged and have the opportunities for training and career progression, as well as access to comprehensive wellbeing programmes. This will support us in reducing absences and improving retention of our staff, in the years ahead.

KINDS OF SERVICES PROVIDED

The kinds of services provided for the purposes of the provision of goods and services for the purposes of the health service in England are as set out in the Trust's directory of services (appendix 1). Please also refer to the link below for further detail:

[Our Departments | Wirral University Hospital NHS Foundation Trust \(wuth.nhs.uk\)](https://www.wuth.nhs.uk)

Regulated Activities

The Trust is registered to carry out the following regulated activities:

- Diagnostic and screening procedures
- Family planning services
- Assessment or medical treatment for persons detained under the Mental Health 1983 Act
- Maternity and midwifery services
- Nursing Care
- Surgical Procedures
- Termination of pregnancies
- Transport services, triage and medical advice provided remotely
- Treatment of disease, disorder or injury

The nominated individual for these services and locations is Sam Westwell, Chief Nurse, contactable on samantha.westwell3@nhs.net or 01516785111

The schedule below sets out the locations of services delivered by the Trust across Arrowe Park and Clatterbridge Hospitals, and the Seacombe Children's Centre.

The addresses of these locations are:

Arrowe Park Hospital
Arrowe Park Road
Upton
Birkenhead
Wirral
CH49 5PE

Clatterbridge Hospital
Clatterbridge Road
Bebington
Birkenhead
Wirral
CH63 4JY

Seacombe Children's Centre
St Paul's Road
Wallasey
CH44 7AN

Overview of Services Provided and Locations

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Acute and Medicine Division				
Acute Care				
Acute Medical Unit	✓			The Acute Medical Unit (AMU) is a 27-bed unit located on the first floor of Arrowe Park Hospital. Its primary role is to provide rapid definitive assessment, investigation, and treatment for patients admitted medically from the Emergency Department prior to transfer to a specialist base ward or discharge to an appropriate discharge environment. The AMU admits patients 24 hours a day, 7 days a week. Patients stay on AMU for up to 48 hours, during which time a management plan will have been instigated by the consultant-led acute care medical team. It is co-located with the Urgent Medical Assessment Centre, which takes direct referrals from Primary Care, with patients admitted directly, thereby avoiding ED. UMAC has capacity to accommodate 6 patients requiring a trolley space and 20 patients able to 'sit out' on a chair space. The unit is open until 2AM and patients will either be seen and treated or admitted to a medical bed according to clinical need.
Substance Misuse Team	✓	✓		The Substance Misuse Team provides information, advice, care, and treatment for individuals with drug and alcohol problems within the acute hospital setting. Patients are referred to this service as inpatients from hospital wards or the Emergency Department. The aim of the service is to provide appropriate, effective, and safe management of all patients whose misuse of alcohol or drugs is disclosed or discovered during assessment or treatment, and to provide onward referral for community support and care.
Medical Short Stay Ward	✓			The Medical Short Stay Ward (MSSW) is a 16-bed ward co-located with the Acute Medicine Unit on the first floor of Arrowe Park Hospital. The unit provides accommodation for patients presenting with a variety of acute medical illnesses with an estimated inpatient length of stay of less than 72 hours, with resources in place for a multidisciplinary team to facilitate safe early discharge.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Older Person's Assessment Unit	✓			The Older Person's Assessment Unit (OPAU) consists of a 28-bed ward providing specialist assessment to patients aged 74 and above or those aged 65 and above with at least moderate frailty who present with an acute medical illness. The ward is supported by an enhanced MDT to provide rapid access to Comprehensive Geriatric Assessment with a 'Home First' approach.
Older Persons' Rapid Assessment (OPRA) clinic	✓			The Older Persons' Rapid Assessment (OPRA) clinic is an ambulatory day case clinic which is located in the Medical Day Case Unit on the 2nd floor in Arrowe Park Hospital. The clinic provides rapid access outpatient assessment for frail, older patients who are at risk of hospital admission. It also provides day case treatments for patients, both on a regular and ad hoc basis, such as blood transfusions and iron transfusions in order to prevent an acute hospital stay.
Frailty At The Front Door	✓			The Frailty at the Front Door team consists of Specialist Nurses for Older People (SNOPs), Physiotherapy, Occupational Therapy and Clinical Support Workers (CSWs). The team proactively manage patients with Moderate-Severe Frailty who attend ED alongside the ED and Medical teams. They initiate comprehensive Geriatric Assessment and use a 'Home First' approach. They are supported by Consultant Geriatricians and work closely with community teams to arrange ongoing assessment, care and support once patients are discharged from hospital.
Frailty Virtual Ward			✓	Virtual Frailty Ward is run in conjunction with Wirral Community Trust. The service is based out of St Cath's Hospital, seeing and treating patients within their own home. The service is staffed with community nursing teams, along with GP, consultant, clinical fellow and Physician Associate input. Patients are admitted from community or from the Acute Trust – avoiding admission or as early supportive discharge to reduce length of stay.
General Medical Services				
Cardiology	✓		✓	The department provides inpatient facilities, day case and rapid access and general cardiology outpatient services. The catheter lab provides angiography, cardioversions, pericardial aspirations, pacemaker implants and implantable loop recorders plus a full cardiac testing service. The service also provides CT

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
				Angiography in conjunction with the radiography department. Intermediate services provided at St Catherine's Hospital.
Cardio-respiratory Investigations Department	✓	✓		The department is the diagnostic arm of cardiology and respiratory services. The department offers a wide range of diagnostic tests including ECG, Autonomic Function Testing, Pacemaker Follow-up clinics, Peri-operative management of ICDs, Transthoracic Echo, Exercise Tolerance Testing, Tilt Testing, 24 hour ECG, 24 hour BP, Cardiomemo and 7 Day Event recording. There is also support within the ultrasound service for the highly specialist Stress and Transoesophageal Echo procedures. Respiratory testing includes spirometry, full lung studies, Bronchial Provocation Tests, body plethysmography, FeNO assessment, cardiorespiratory exercise testing, Oxygen Saturation monitoring, Sleep Apnoea service, CPAP Issue and review service.
Wirral Integrated Respiratory Service	✓	✓	✓	The COPD, Home Oxygen, Early Supported Discharge (ESD) and Pulmonary Rehabilitation service provides assessment and treatment to patients with respiratory conditions in the community and supports patients on discharge from the Trust. The Trust provides a virtual respiratory ward support patient care outside of hospital
Dermatology	✓	✓	✓	The service has a dedicated purpose built unit housing in patient and day case beds and treatment facilities. Referrals are received from across the Cheshire and Merseyside Cancer Network. Some clinics are delivered at St Catherine's and VCH.
Diabetes and Endocrinology	✓	✓	✓	Outpatient services are provided at APH and CGH sites for patients with a wide range of diabetic and endocrine conditions. Inpatient beds are provided at APH. The diabetic team are supported with both inpatient and outpatient acute podiatry resources under SLA with the WCHC
Gastroenterology	✓	✓	✓	The bed base for Gastroenterology is on the APH site. Outpatient clinics are held at APH, CBH and VCH. At APH Hospital services include facilities for patients bleeding acutely, as well as an endoscopy unit.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Haematology	✓			Dedicated inpatient, outpatient and day case services are provided. There is a day ward facility for the administration of chemotherapy and other treatment therapies.
Palliative Care	✓	✓		A dedicated hospital Supportive & Palliative Care Team provides 7-day face-to-face multidisciplinary advisory service 0900-1700, with out of hours advice from a Consultant in Palliative Medicine available 365 days per year. In addition, there is an 8-bedded Supportive Care Unit on Ward 30, for patients whose care is most appropriately led by a Consultant in Palliative Medicine. We maintain strong links with hospice and community services, and participate in a Wirral-wide Governance Group and MDT to provide seamless care to patients crossing boundaries.
Renal Services	✓	✓	✓	Renal services are a specialised service with a hub and spoke model of services delivery. The Trust operates as the 'hub', with Countess of Chester Hospital and Clatterbridge as the 'spokes'. This includes general nephrology/pre dialysis service. Renal dialysis is provided at APH, CBH and Countess of Chester. Peritoneal Dialysis and Home Dialysis is provided. Outpatient services are offered on the APH, CBH and Countess of Chester sites.
Respiratory	✓		✓	The Team provide inpatient and outpatient services for a wide range of respiratory conditions and specialist services including Lung Cancer, Mesothelioma, COPD, Asthma, Respiratory infections including TB, Interstitial Lung Disease, Pleural disease and sleep disorders. Day case provision for diagnostic tests and treatments take place in the respiratory lab. Some clinics also take place at VCH and St Catherine's. A wide range of interventional procedures are offered including bronchoscopy, endobronchial US, LA thoracoscopy and indwelling pleural catheter insertion
Rheumatology	✓	✓	✓	Outpatient clinics are provided from APH, CGH and VCH sites for patients with a range of rheumatoid conditions. There are dedicated day case treatment facilities on the APH site.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Patient Flow Team	✓	✓		The Trust's Patient Flow Team is based on the ground floor of Arrowe Park Hospital and consists of a senior nursing team and a dedicated team of Patient Flow Clerks. The team acts as a single, central authority to manage overall flow through the Trust 24 hours a day, 7 days a week in order to support each patient in accessing the right care in the right setting at the right time, and to prevent delays in accessing care at the 'front door' of the hospital (the Emergency Department, the Acute Medicine department, and the Trust's other assessment units).
Medicine for the Elderly				
Acute Elderly Wards	✓			Patients admitted to these wards are above the age of 74 with multi-organ failure. The specialty has Care of the Elderly Consultants with interests in 1) Movement Disorder, 2) Heart Failure, 3) Orthogeriatrics, 4) Gastroenterology 5) Frailty as well as general elderly services. Community Geriatricians work as part of the Medicine for the Elderly Consultant team ensuring cross boundary working between Community/Hospital services.
Acute Stroke Services	✓			Acute stroke services are provided on the APH site. The service is an approved hyper acute stroke unit with the added benefit of 24/7 stroke nurse coordinators. The service also has 7 day consultant stroke physician working. The dedicated stroke rehabilitation unit is based on the CBH site, with an established early supported discharge team.
Clatterbridge Rehabilitation Centre		✓		
Elderly Care Outpatient Services	✓	✓	✓	
Elderly Rehabilitation Services	✓	✓		Both inpatient and outpatient facilities are provided.
Movement Disorder Service	✓		✓	Provided at Victoria Central Hospital
Stroke Rehabilitation Services	✓	✓		
Emergency Department				

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
UMAC (Urgent Medical Assessment Centre)	✓			The Urgent Medical Assessment Centre (UMAC) consists of 20 treatment chairs and 5 treatment trolleys. The unit is co-located with the Acute Medical Unit on the first floor of Arrowe Park Hospital. UMAC brings together a single assessment and treatment area for patients referred to WUTH via their GP and patients who present to the Emergency Department who can potentially be treated via a same day unplanned ambulatory care pathway. Co-located with UMAC is the Acute Care Clinic, which provides follow up support to patients discharged from an inpatient ward in order to support a minimal length of stay in the acute setting.
Emergency Department	✓			Arrowe Park Hospital Emergency Department (ED) is the only type 1 urgent care service in the Wirral. It is a consultant-led 24 hour service with full resuscitation facilities and designated accommodation for the reception of accident and emergency patients. It is located on the ground floor of Arrowe Park Hospital and consists of a resus facility with 8 cubicles, 6 spaces for high dependency resus patients; 12 ambulance assessment spaces, 14 majors spaces (8 are monitored), 3 mental health rooms, 2 triage cubicles, 9 ambulatory majors assessment cubicles, 1 procedure room, 1 eye treatment room and a 10-bed, 2 chairs Clinical Decisions Unit
Paediatric Emergency Department	✓			The Children's Emergency Department consists of 1 triage room, 3 treatment cubicles, 2 side rooms and a plaster room for the assessment and treatment of patients under the age of 18 requiring emergency care. Patients under the age of 18 requiring resuscitation are treated in the Emergency Department's main resus facility. The Paediatric Emergency Department is open between 09:00-23:00 Monday-Thursday, and between 10:00-00:00 Friday-Sunday.
Corporate Services (clinical)				
Infection Prevention and Control Team	✓	✓	✓	The IPC team operates across both sites (based at Arrowe Park) providing advice and support to ensure we are able to protect our patients, visitors and staff from avoidable infection.
Tissue Viability Service	✓	✓		The Tissue Viability Service operates across both hospital sites (based on Arrowe Park) providing consultation and advice to inpatients, and offering advice where needed to those attending out-patients and lower limb clinics.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Safeguarding Team	✓	✓	✓	The Safeguarding Team operates both sites (based at Arrowe Park) provide advice and support in relation the protection of all vulnerable adults, Children and unborn. The agenda is inclusive of Domestic Abuse, Harmful Practices, Prevent (radicalisation), Mental Capacity Act and Learning disabilities. The Safeguarding Team also provide mandatory education and training to the staff and provide assurance that the organisation is able to discharge its statutory responsibilities across all elements of the safeguarding agenda.
Diagnostic and Clinical Support Division				
Allied Health Professionals				
Dietetic Service	✓	✓		Dietetics provides specialist nutritional advice and support to all areas of the acute and rehabilitation services for all specialties, age groups and directorates within the Trust. Outpatient services are provided for Gastro, Renal, Diabetic and Paediatric patients.
Occupational Therapy	✓	✓	Schools Millennium Centre	Occupational Therapy provides services to all areas of the acute and rehabilitation services for all specialties, age groups and directorates within the Trust. Children's OT service provided in partnership with Social Services and Education from Clatterbridge, across community settings (satellite clinics, domiciliary and education settings). Outpatient OT is provided for patients with hand conditions from Arrowe Park and Clatterbridge.
Transfer of Care Hub	✓	✓	✓	The Transfer of Care Hub (ToCH) is an integrated multi-disciplinary team of social care professionals, nurses, and discharge trackers based on the Acute site and also representation at the elective site. The team triage patients and provide them with information on accessing services to support their discharge from hospital. This includes support in accessing rehabilitation at home or in a care home environment, care support as part of a re-ablement care package, domiciliary care, and more complex healthcare support following discharge from the acute setting.
Patient Flow Team	✓	✓		The Trust's Patient Flow Team is based on the ground floor of Arrowe Park Hospital and consists of a senior nursing team and a dedicated team of Patient

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
				Flow Clerks. The team acts as a single, central authority to manage overall flow through the Trust 24 hours a day, 7 days a week in order to support each patient in accessing the right care in the right setting at the right time, and to prevent delays in accessing care at the 'front door' of the hospital (the Emergency Department, the Acute Medicine department, and the Trust's other assessment units).
Physiotherapy	✓	✓	VCH SCH Some GP surgeries Schools Home	Physiotherapy provides services to all areas of the acute and rehabilitation services for all specialties, age groups and directorates within the Trust. It also provides children's services in partnership with Social Services and Education. Outpatient physiotherapy is provided for MSK, Neuro, Children's from Arrowe Park, Clatterbridge, Victoria Central, special schools, mainstream schools and the following via sub-contractor: St Catherine's, Victoria Central and some GP surgeries.
Orthotics	✓	✓		Orthotics provides services to inpatients and outpatients requiring assessment for the provision of Orthoses.
Speech & Language Therapy	✓	✓	✓	SLT provides specialist advice and support to all acute and rehabilitation areas and outpatient services to ENT, Head & Neck, and Voice patients.
Pain Therapy Team		✓		Multi-disciplinary team providing specialist advice and management for patients with persistent pain.
Critical Care (ITU/HDU)	✓			The Critical Care Unit consists of a 6 High Dependency bedded unit (all side rooms), and a 12 bedded Intensive Care unit comprising of 3 side rooms, 6 beds in bays and a cordoned off area of 3 beds. Both areas take seriously ill patients for ventilation and multi-organ support from all hospital settings including assessment areas, base wards and theatre. The care on the unit is delivered by Consultant Intensivists, Critical Care Specialist Nurses, and supporting healthcare professionals including Pharmacists and Therapies.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
				There is also a Critical Care Outreach team who provide critical care support, education and clinical skills to all APH ward areas, they are also part of the MET (Medical Emergency Team).
Laboratory Services	✓	✓	✓	Laboratory Services are a regional centre for HERCEPTIN testing and LBC processing. It acts as a referral laboratory for urology work, autoimmune serology testing, plasma viscosity testing and bile acids. Blood Science and Cellular Pathology services are located at APH. There is a Blood Science satellite laboratory at Clatterbridge. Medical Microbiology is a shared service with the Countess of Chester Hospital, located at 11 Bassendale Road, Bromborough.
Clinical Biochemistry	✓	✓		24/7 service at APH. The laboratory is a UKAS accredited medical laboratory No 8835. A significant automated and non-automated laboratory with POD and tracking system to deliver rapid turn-around times.
Haematology and Blood Transfusion	✓	✓		24/7 service at APH, Transfusion laboratory at APH only. The laboratory is a UKAS accredited medical laboratory No 8835. Including Sickle cell and thalassaemia (SCT) screening programme and the antenatal and newborn (ANNB) screening.
Histopathology	✓			The Cellular pathology lab consisting of Histopathology and Cytopathology. The laboratory is a UKAS accredited medical laboratory No 8836. Accredited by the Human Tissue Authority (HTA), the laboratory is fully licensed and the licence number is 12027
Medical Microbiology			✓	24/7 service at CWMS: 11 Bassendale Road CH62 3QL. The laboratory is a UKAS accredited medical laboratory No 9595.
Point of Care Testing	✓	✓		Services are supported throughout the APH and UTC.
Mortuary Services	✓	✓		APH site with 136 fridge capacity. Capacity of 12 fridges for cold storage at CBH. The mortuary provides a coroners post-mortem examination service and viewing for relatives.
OPAT and IV service	✓			The Outpatient Parenteral Antimicrobial Therapy (OPAT) service is a specialist service which operates from Arrowe Park Hospital. It works in partnership with

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
				Wirral Community NHS Trust. The OPAT Team provide a service to allow early discharge of medically stable patients who remain in hospital only because of the need for continued intravenous antibiotics. In this way they support the early discharge of patients and prevent unnecessary admission, resulting in bed days saved to the organisation. The IV Access service provides specialist and general treatments within the vascular access (VA) speciality. These range from line insertion, care and maintenance, troubleshooting, unblocking and removal. They also provide educational and training opportunities for staff, based on service requirement.
Pharmacy	✓	✓		The Pharmacy service is open seven days a week, with an emergency duty service covering the period when the main pharmacy is closed. The service is delivered across both the Arrowe Park and Clatterbridge sites with the Aseptic Unit located at Arrowe Park and the main Pharmacy Stores located at Clatterbridge. Outpatient and inpatient services are offered at both sites.
Phlebotomy	✓	✓	✓	Services are provided to inpatients and outpatients at both sites as well as in a range of community clinics and patients' own homes.
Radiology	✓	✓	✓	The Radiology Department delivers a service at APH, CBH, VCH; St Cath's and is also the prime provider for diagnostic imaging for Wirral. Services are also provided on behalf of other healthcare providers such as Peninsula Health, Clatterbridge Centre for Oncology, and Spire, as well as for the Trust's own patients
Breast Screening and Symptomatic Mammography		✓	✓	CBH, St Catherine's Hospital, Church Road, Birkenhead, CH42 0LQ Countess of Chester Hospital, Liverpool Road, Chester, CH2 1UL – WUTH are the contract holder with SLA with COCH. A mobile breast screening service will be in place from 31 March 2025 to 20 June 2025 in Ellesmere Port. This is 12 week pilot scheme to improve accessibility to breast screening services in local areas with poor uptake of such a service.
CT Services	✓	✓		Scanning is provided at APH and CBH for the Community Diagnostics Centre.
Dexa			✓	Provided via WUTH at St Catherine's Hospital, Church Road, Birkenhead, CH42 0LQ

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Fluoroscopy Services	✓	✓		Services delivered at APH site in the main Radiology Unit.
Interventional Services	✓			Vascular network – main IR delivered at APH
MRI Services	✓		✓	Some scans done at CCC for Diagnostics Hub
Plain film imaging service	✓	✓	✓	Outpatient services also provided at St Catherine's and Victoria Central Hospital
Ultrasound	✓	✓	✓	Inpatients and outpatients at APH and CBH; outpatients at VCH and St Catherine's
Wirral Limb Centre		✓		Wirral Limb Centre is a district centre providing services for Wirral and Cheshire residents. It provides a consultant led prosthetic service.
Clatterbridge Diagnostics	✓	✓	✓	Funded by NHSE to provide additional diagnostic capacity to the patients of Wirral and surrounding areas. Providing Ultrasounds, MRI, Plain Film XR, Sprio, FeNO, Phlebotomy, Sleep Studies on the Clatterbridge Cancer Centre site. Providing CT on the Clatterbridge General site. Providing Full Lung Studies and ECHO on the Arrowe Park site. Providing ECG in the community.
Substance Misuse Team	✓	✓		The Substance Misuse Team provides information, advice, care, and treatment for individuals with drug and alcohol problems within the acute hospital setting. Patients are referred to this service as inpatients from hospital wards or the Emergency Department. The aim of the service is to provide appropriate, effective, and safe management of all patients whose misuse of alcohol or drugs is disclosed or discovered during assessment or treatment, and to provide onward referral for community support and care.
Surgery Division				

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
General Surgery and Urology				
Colorectal Services	✓	✓		The service provides expert management for the whole spectrum of lower GI conditions except for ileo-anal pouch and exenteration surgery for advanced pelvic malignancy. It provides a tertiary service for complex abdominal wall surgery and support for parenteral nutrition patients on a sub-regional basis. Elective Programme delivered on APH site which is predominately inpatient stay related and CBH which is day case related. Robotic surgery is delivered at APH (Cancer and benign) and CBH (Benign only).
Upper Gastro-Intestinal (UGI)	✓	✓		The service provides an elective programme on APH and CBH for the whole spectrum of benign UGI conditions.
Emergency General Surgery	✓			The 7 day service provides emergency care 12 hours a day and Same Day Emergency Care for GP referrals direct to the unit. 12 hours overnight cover is provided by colorectal and UGI for all adult and paediatric patients.
Urology	✓	✓		Urology provides all aspects of urological care to local Wirral population with both emergency, benign and malignant conditions. Emergency care is provided at APH and other services distributed between APH and CBH. This is a tertiary care cancer centre for 1.2 million population for the south Mersey regions (Wirral, Chester, Warrington) and Isle of Man. We offer robotic surgery on both sites. A significant portion of our diagnostic services and day surgery is offered at Clatterbridge and the Clatterbridge C&M Surgical Centre.
Head and Neck Surgery				
Audiology	✓	✓		The service is operated on an outpatient basis at CBH and APH.
Ear, Nose and Throat	✓	✓	✓	ENT operates on both APH and CBH sites, on an outpatient and in-patient basis. ENT is also supported by the Audiology department. The service provides ENT and Thyroid surgery and treats both adult and paediatric patients and is a Diagnostic Centre for Head and Neck cancer, which is supported by CNS and SALT personnel. Thyroid cancers are also treated at APH and follow up out-patient clinics are provided for Head and Neck cancer patients after they complete their treatment.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Maxillofacial Surgery and Orthodontics	✓			The service provides outpatients and a range of Oral, Orthognathic, Dentoalveolar and facial skin cancer surgery. They also work with the Countess of Chester Hospital and Aintree Hospital through the provision sessions to support major trauma cases. Joint on call with Aintree
Ophthalmology	✓			The outpatient department supports all aspects of ophthalmology including patients suffering from Age related Macular Degeneration, Glaucoma, Diabetic Retinopathy, Corneal. It provides an acute service for patients on a walk-in basis and via a triage system for the community Optometrists and GPs. Ophthalmic surgery is provided for elective and emergency cases, and shares a 1 in 2 weekend emergency cover with Countess of Chester Hospital.
Trauma and Orthopaedics	✓	✓	✓	The service offers expert care for Trauma and Elective Orthopaedics at both the APH and CGH sites. We offer both inpatient and outpatient care at both sites with Trauma care concentrated at Arrowe Park. The service covers a wide range of orthopaedic conditions in paediatrics and adults, from HVLC work to complex revision arthroplasty. We are an integral part of the Clatterbridge C&M Surgical Centre surgical hub. We receive mutual aid referrals for the Cheshire and Merseyside Region, due to our high quality results and the shortest time to pathway completion in C&M.
Vascular	✓	✓		Vascular service are provided out of the regional hub, Countess of Chester Hospital, with 24/7 cover for Wirral. Outpatients and Surgery is provided at both APH and CGH. The Lymphoedema service is at CBH.
Perioperative medicine	✓	✓	✓	Peri operative medicine supports 14 theatres at APH and 10 theatres plus minor ops room at CGH. Additional services based at APH, include Maternity MRI and Interventional Radiology, Endoscopy, Acute pain, SEAL and Sterile Services. The Surgical Elective Admissions Lounge (SEAL) admits all elective patients on the day of surgery. Perioperative medicine also includes Preoperative Assessment which is provided across both sites and Chronic Pain.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Paediatric Surgery	✓			Elective surgery for patients 2 – 16 years – General surgery, ENT, Dental, Ophthalmology. Emergency Surgery for patients 2 – 16 years – General surgery, maxillofacial, urology, trauma and orthopaedics. Under 2 years on case by case basis.
Women's and Children's Division				
Breast Services		✓		This is an outpatient breast unit at CBH. The service provides a one stop diagnostic clinic service and is supported by Radiology, Pathology and Clatterbridge Centre for Oncology. The inpatient service is principally elective, for the Oncoplastic management of cancer and benign breast conditions based at Clatterbridge and in partnership with the regional plastic surgery centre at Whiston Hospital, part of the Mersey and South Lancashire Teaching Hospitals Trust.
Gynaecology	✓	✓		Gynaecology services are provided at APH and CGH. We are a British Society of Gynaecological Endoscopy (BSGE) endometriosis centre, receiving complex cases for tertiary management.
Colposcopy	✓			The Colposcopy Service forms part of the National Screening Programme for Cervical Cancer. It is a dedicated outpatient-based diagnostic and treatment service.
Early Pregnancy Service	✓			This Unit is an "urgent" clinic for pregnancy related problems, occurring from the point of positive pregnancy test to 16 weeks 6 days gestation. Patients present with a variety of problems including PV Bleeding and abdominal pain, previous Ectopic Pregnancy and previous Molar Pregnancy for reassurance USS.
Fertility Service	✓			The following services are provided: full fertility investigations (female and male); lifestyle and pre-pregnancy advice; ovulation induction monitoring; and counselling support.
General Gynaecology Outpatient Clinics	✓			Consultant and Specialist Nurse led clinics are held at APH for patients experiencing gynaecological complaints.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Gynaecology Assessment Unit	✓			The service enables assessment of patients referred to the hospital via General Practitioner, WIC, Midwives and A&E and internal tertiary referrals with symptoms of a gynaecological nature such as abdominal pain or menorrhagia, severe pain or bleeding in pregnancy, hyperemesis and post-operative concerns
Gynaecology Oncology	✓			This service provides clinical diagnosis and support for gynaecological cancer patients. Providing holistic needs assessment and ongoing support through diagnosis and treatment.
Outpatient Hysteroscopy	✓			This service undertakes investigations and treatment for abnormal uterine bleeding.
Paediatric Outpatient Clinic	✓			This clinic offers services to children and young people up to the age of 18 with gynaecological problems.
Urogynaecology	✓	✓		This service provides specialist advice, treatment and care to women with urinary problems. The outpatient clinic offers specialist investigations and procedures such as urodynamics, bladder installations, training for self-catheterisation, bladder scans, pessary clinics and Botox injections to the bladder.
Obstetric and Maternity Services	✓	✓	✓	Obstetric and Midwifery care is provided across both the acute and community footprint. Women are risk assessed during pregnancy and receive Consultant led care / Shared care if identified as high risk. Alternatively if the woman is identified as low risk she will receive care from the midwife. 50% of women currently receive care from a Continuity of Carer team and the remaining women receive care through a traditional model of care. It is anticipated that all women will receive care through a continuity of carer model within the next 2 years. Antenatal care is provided both in the Antenatal Outpatients Department and in the community setting within a variety of locations including GP surgeries, community hospitals, the woman's own home and children's centres. For those women requiring hospital admission in either the antenatal, intrapartum or postnatal period this is to the Maternity Unit on the Arrowe Park Hospital site. Women also receive postnatal care in the community including their own home.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Community Midwives			✓	These services are delivered at a range of locations in the community at Brassey Gardens, Birkenhead, Bromborough Children's Centre, Rockferry Children's Centre and Seacombe Children's/Birth Centre.
Additional Specialist Services in pregnancy include Medical Disorders Clinic; High Risk Midwifery team (including midwives who scan); Perinatal Mental Health; Smoking Cessation; Substance use; Teenage pregnancy; Bereavement support service.	✓			These services are delivered on the Arrowe Park Hospital site and are supported by Specialist Midwives working within the speciality.
Freestanding Midwifery Led Unit – Seacombe Children's Centre.			✓	The Freestanding Midwifery Led Unit (FMLU) is based in Seacombe Children's Centre. Staff working within this unit provide continuity of care to women throughout pregnancy, the birth and postnatal period. The FMLU provide facilities for one woman to give birth there at any one time and includes the provision of a birthing pool, labour aids and a birthing chair. Women are encouraged to go home from the FMLU once they have had their baby, and their care is followed up by a midwife from the birth team. If a situation arises where there is a need to transfer a woman/baby to an obstetric unit, this will be arranged direct with NWAS to the Wirral Women's and Children's Hospital.
Paediatrics	✓	✓	✓	
Paediatric Assessment Unit	✓			Children's assessment unit accepting referrals from primary care. Co-located with Children's Emergency Department.
Children's Ward	✓			This provides inpatient accommodation for 0-16 year olds. The ward also houses the children's day case area and a 2 bedded High Dependency Unit facility.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Children's Outpatients Department	✓		✓	Outpatient clinics in bespoke paediatric settings. Children's outpatient services see referrals from primary care and follow up of children subsequent to hospital admission. They run specialist clinics and joint links with specialist from tertiary centres.
Community Paediatrics			✓	<p>This service provides:</p> <ul style="list-style-type: none"> • General community paediatric assessment and diagnosis of Neurodevelopmental conditions. • Medical assessments for children who may have been abused, initial health assessments of children taken into care, and the health component of statutory assessments of educational special needs, • Detailed assessment reports to other agencies, including family and criminal justice processes. • Through the system of designated and named doctor, advice on health concerns at multi-agency panels for safeguarding, adoption and fostering <p>The Service is community focussed and is delivered within settings including schools. It is based at St Catherine's Health Centre and clinics are held at local clinics throughout Wirral.</p>
Continuing Care Service		✓	✓	A team of staff who provide care for children and young people with complex health needs within their own home / community settings
Hospital at Home Service	✓		✓	An acute based nursing service which facilitates admission avoidance or shortened length of stay. Care takes place in patient's home.
Neonatal Unit	✓			The Neonatal Unit at Arrowe Park is designated level 3 and as such provides intensive care to babies born at 23 weeks or above.
Neonatal Outreach Team			✓	Specialist nurses who deliver discharge support to babies in the community following discharge from the Neonatal Unit (i.e. oxygen / feeding support).
Newborn Hearing Screening Service	✓			This service is offered for all new-born babies.

Service	Location			Additional Information / comments (where applicable)
	Arrowe Park (APH)	Clatterbridge (CBH)	Other	
Paediatric Audiology		✓	✓	Clinics are provided at St Catherine's Health Centre and VCH