

Date: 4th December 2025

Shout Outs - Thursday 4th December 2025

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Rachel Roberts, Midwife

To a wonderful colleague and friend, thank you for forty years of dedication and hard work. Your compassion and kindness are valued by everyone who has had the pleasure of working with you. This is an incredible achievement and one you should be very proud of. It is amazing to think of all the lives you have brought into the world and all the families you have supported over the past four decades. You truly are an inspiration, Rach. With love from your work family.

All Staff on Medical Day Unit

A massive thank you to all the staff on MDU for the way you handled a recent drug reaction on the unit. The parent team was contacted promptly, and, on arrival, the patient was already being re-cannulated and pre-medication had been given. Most importantly, patient centred care was clearly at the heart of everything you did. Staff were kind, reassuring, and compassionate with a young boy who was in distress and very frightened. The excellent teamwork across the unit meant the situation was managed promptly and safely. Thank you to everyone involved for your professionalism and care.

Dr Mat, Endocrinology

Shout out to Dr Mat. Thank you for your support in ensuring that our unwell patient received the appropriate care in the safest setting. Your presence and guidance on MDU were greatly appreciated.

District Nurses, Clinical Support Workers and Phone Operators at St Catherine's Hospital

A massive and heartfelt shout out to all the District Nurses, Clinical Support Workers, and Phone Operators based at St Caths. This entire team is truly remarkable. They cared for my dad with unwavering dedication, compassion, and kindness following his discharge from the Royal Hospital in Liverpool. They provided guidance and support to my mum, my sister, and me during the most difficult weekend we could have imagined, and without them I do not know what we would have done. You are a credit to your profession, to the NHS, and to every patient you support. Thank you from the bottom of our hearts.

Tracey McLoughlin, Divisional Director of Nursing for Medicine

A special thank you to Tracey for her strong leadership and support for the Medicine Division. Your guidance has been invaluable, and working under your direction has helped me develop tremendously since starting my new role. Thank you, Tracey, for everything you do.

Ruth Kyle and Jennifer Williams, Deputy Ward Managers, Outpatients

Deputy Sisters Ruth Kyle and Jennifer Williams, thank you for supporting the Management Team and the department over the past 20 months. We truly appreciate all of your hard work and dedication. You are both outstanding members of the team, and we are grateful for everything you do.

Marie Weight, Catering Department – Clatterbridge

Shout out for Marie Weight, a valued member of the Clatterbridge Catering Team. Marie always goes above and beyond to ensure our patients have everything they need when it comes to their meals. Recently, she showed great compassion and empathy while supporting a patient on the Dermatology Ward. Marie consistently demonstrates our Trust values in everything she does and is a real asset to the department. Thank you, Marie, not only for your hard work but also for your kind and caring nature.

Cristina Buenaventura, Mammographer

Your colleagues in the Breast Unit would like to express a huge thank you to Cristina for all the support she has given us over the past few months. We know it has not always been easy, but you have remained calm, kind, and positive throughout, always making sure everyone in the team feels supported and valued. Thank you, Cristina, for everything you do.