

Date: 11th May 2026

Shout Outs - Monday 11th May 2026

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Lyndsay Young and Nathalia Aguilera, Communications Team

A big well done to Lyndsay Young and Nathalia Aguilera for their fantastic communications support over the weekend in helping the Trust coordinate efforts in relation to the housing of guests in Frontis. With a significant national media presence on-site, there was a huge amount of work taking place behind the scenes to ensure everything ran smoothly. While those watching from home saw a seamless operation, this was only possible thanks to the hard work, organisation and professionalism of colleagues like Lyndsay and Nathalia. Their calm approach, attention to detail and commitment throughout the weekend were greatly appreciated and played an important role in supporting the Trust during a high-profile and fast-paced situation.

Laura Duerden, Advanced Nurse Practitioner in Department of Medicine for the Elderly

A huge thank you to Laura Duerden for your enthusiasm and dedication within our department. You consistently go above and beyond in your role, and we are incredibly fortunate to have you helping us provide the very best care for our patients. Thank you, Laura, you are an amazing role model and a real credit to our organisation.

Mary Lamb, WIRS team

A big shout out to Mary Lamb from the WIRS team. Mary is an extremely experienced and highly valued member of the admin team who consistently goes above and beyond to support both colleagues and patients. She is always approachable, dependable and willing to help, providing excellent support to the nursing team whenever needed. Mary is equally supportive of the wider admin team, generously sharing her knowledge and experience and always taking the time to guide and support others. Her calm and professional manner has earned her great respect from staff across the service. She also shows genuine compassion and patience when supporting patients, ensuring they feel listened to, reassured and cared for. Mary's positive attitude, teamwork and dedication make a real difference to both staff morale and patient experience.

Mr Mubark, Foot and Ankle Consultant in the Fracture Clinic

Congratulations to Mr Mubark on becoming a permanent Foot and Ankle Consultant in the Fracture Clinic, a truly well-deserved achievement. Even during the busiest clinics, Mr Mubark remains a calm and reassuring presence and is always willing to offer help and advice whenever needed. Nothing is ever too much trouble, and his support is greatly appreciated by the whole team. With thanks and congratulations from all the clerical staff in the Fracture Clinic.

Angela North, Room Booking Manager and Kirsty Maton, Appointment Co-Ordinator

A huge shout-out to Angela and Kirsty for the fantastic support they provide to the Centralised Outpatient Team and Service Teams. The volume of work, often at very short notice, can make their roles incredibly challenging, but Angela and Kirsty work tirelessly together to ensure patients are informed and rebooked as quickly as possible. They always strive to put patients first, showing real dedication, teamwork and professionalism in everything they do. Their hard work and commitment are truly appreciated.