

Date: 10th September 2026

Shout Outs – Thursday 10th September

Please see the following shout outs that have come in about our amazing staff.

If you would like to give a 'shout out' to a colleague, please email wih-tr.communications@nhs.net with the subject 'Shout Out'.

Please include the surname and job title of the member of staff to be given a shout out. Make sure you have spelled their name correctly.



Please also remember that we have the fantastic WUTH eCards available for all staff to use and send cards to each other. The cards cover a range of situations including Thank You and Great Work. All PCs and laptops have this icon on the desktop to access eCards.

To find out more about eCards, please click below:

<https://www.wuth.nhs.uk/your-wuth/staff-health-and-wellbeing-resources/wuth-ecards/>

Graham Prout, IT Technician

A special shout out to Graham Prout, one of our IT Technicians, for the patience, kindness and exceptional support he has shown to a colleague this week. After several IT and password issues, Graham took the time to provide the additional assistance needed, never making any request feel like too much trouble. Despite how busy the IT team can be, he remained patient and helpful throughout, going the extra mile to make sure every issue was resolved. Graham, your understanding and willingness to adapt your support made what could have been a very frustrating week so much easier. Thanks for being an absolute star!

CADW team

A heartfelt thank you to everyone on CADW for the exceptional care provided to a colleague who recently experienced the hospital from a patient's perspective during day case surgery. From the warm and reassuring care on the ward, including support from Deputy Ward Manager Rachel, through to Laura, Dr Goulding and Omar in the anaesthetic room, every interaction was kind, calming and professional. Their friendly approach, conversation and humour helped turn what could have been a daunting experience into a much more comfortable one. Emma in recovery continued that same high standard of care, making sure everything was comfortable and well supported.



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Experiencing our services as a patient offered a powerful reminder of the compassion our teams provide every day, often while working under significant pressures. Thank you to everyone involved, including those whose names could not be remembered, for making the experience such a positive one and for demonstrating the very best of patient care.